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# **Industrial Router Pro Series**

# LT-4GPOEW4

**Quick Start Guide** 

#### Welcome

Thank you for choosing LTS Industrial LT-4GPOEW4 industrial cellular router.

This guide describes how to install the LT-4GPOEW4 and how to log in the Web GUI to configure the device. Once you complete the installation, refer to the LTS Industrial LT-4GPOEW4 User Guide for instructions on how to perform configurations on the device.

#### **Related Documents**

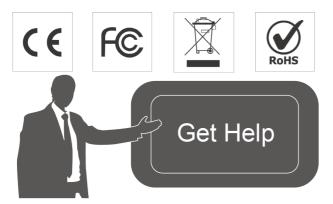
This Start Guide only explains the installation of LTS Industrial LT-4GPOEW4 router. For more functionality and advanced settings, please refer to the relevant documents as below.

| Document              | Description                                                                                                         |
|-----------------------|---------------------------------------------------------------------------------------------------------------------|
| LT-4GPOEW4 Datasheet  | Datasheet for LT-4GPOEW4 industrial cellular router.                                                                |
| LT-4GPOEW4 User Guide | Users could refer to the guide for instruction on how to log in the web GUI, and how to configure all the settings. |

The related documents are available on LTS Industrial website: www.LTsecurityinc.com.au

#### **Declaration of Conformity**

LT-4GPOEW4 are in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.



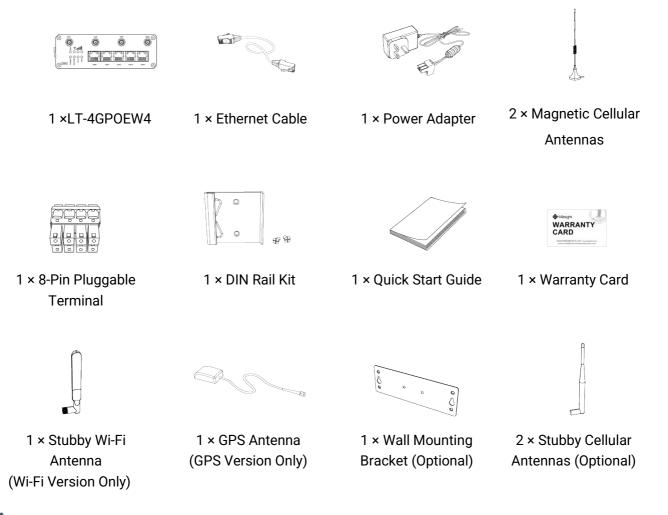
For assistance, please contact LTS Industrial technical support: Email: service@LTsecurityinc.com.au Tel: 02 9135 8750

#### **Revision History**

| Date          | Doc Version | Description            |
|---------------|-------------|------------------------|
| Apr. 26, 2019 | V 1.0       | Initial version        |
| May 11, 2020  | V 1.1       | Web interfaces upgrade |
| Nov. 25, 2020 | V 2.0       | Layout Replace         |

## 1. Packing List

Before you begin to install the LT-4GPOEW4 router, please check the package contents to verify that you have received the items below.

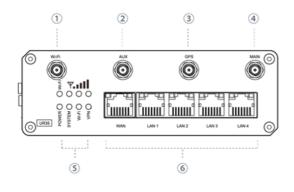


If any of the above items is missing or damaged, please contact your sales representative.

# 2. Hardware Introduction

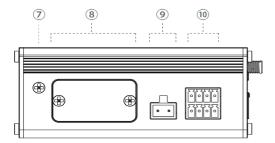
#### 2.1 Overview

A. Front Panel



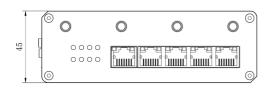
- ① Wi-Fi Antenna Connector
- 2 AUX Antenna Cellular Connector
- ③ GPS Antenna Connector
- (4) MAIN Cellular Antenna Connector
- ⑤ LED Indicator Area
   POWER: Power Indicator
   SYSTEM: Status Indicator
   Wi-Fi: Wi-Fi Indicator
   VPN: VPN Indicator
   SIM : SIM Status Indicator
   ▼: Signal Strength Indicator
- 6 Ethernet Port & Indicator

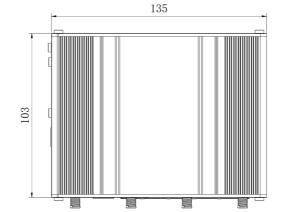
#### B. Left Side Panel

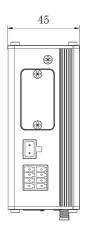


- $\bigcirc$  Grounding Stud
- 8 SIM and Reset Button Holder
- 9 Power Connector
- 10 Serial Port & I/O

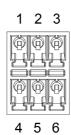
## 2.2 Dimensions (mm)







## 2.3 Connectors



| PIN | RS232 | RS485 | DI  | DO  | Description    |
|-----|-------|-------|-----|-----|----------------|
| 1   |       |       | IN  |     | Digital Input  |
| 2   | GND   |       | GND |     | Ground         |
| 3   |       | В     |     |     | Data -         |
| 4   | TXD   |       |     |     | Transmit Data  |
| 5   |       |       |     | COM | Common Ground  |
| 6   |       |       |     | OUT | Digital Output |
| 7   |       | Α     |     |     | Data +         |
| 8   | RXD   |       |     |     | Receive Data   |
|     | Ν     |       |     |     |                |

Note: For -RS485 model, RXD--->A, TXD--->B.

| ۲ |    |  |
|---|----|--|
| 9 | 10 |  |

| PIN | Description |
|-----|-------------|
| 9   | Positive    |
| 10  | Negative    |

## 2.4 LED Indicators

| LED    | Indication      | Status      | Description                                                |
|--------|-----------------|-------------|------------------------------------------------------------|
| POWER  | Power Status    | Off         | The power is switched off                                  |
| POWER  | Power Status    | On          | The power is switched on                                   |
|        |                 | Green Light | Static: Start-up                                           |
| SYSTEM | System Status   | Green Light | Blinking slowly: the system is running properly            |
|        |                 | Red Light   | The system goes wrong                                      |
| VPN    | VPN Status      | Off         | VPN is disconnected                                        |
| VEIN   | VFIN Status     | Green Light | VPN is connected                                           |
|        |                 | Off         | Wi-Fi is disabled                                          |
| Wi-Fi  | Wi-Fi Status    | Croop Light | Static: Wi-Fi is enabled                                   |
|        |                 | Green Light | Blinking slowly: sending or receiving data via Wi-Fi       |
|        |                 | Off         | SIM1 or SIM2 is registering or fails to register (or there |
|        |                 | OII         | are no SIM cards inserted)                                 |
|        |                 |             | Blinking slowly: SIM1 (as primary SIM) has been            |
|        |                 |             | registered and is ready for dial-up                        |
| SIM    | SIM Card Status | Green Light | Blinking rapidly: SIM1(as primary SIM) has been            |
|        |                 | Green Light | registered and is dialing up now                           |
|        |                 |             | Static: SIM1 (as primary SIM) has been registered and      |
|        |                 |             | dialed up successfully                                     |
|        |                 | Orange      | Blinking slowly: SIM2 (as primary SIM) has been            |
|        |                 | Light       | registered and is ready for dial-up                        |

|          |              |             | Blinking rapidly: SIM2 (as primary SIM) has been registered and is dialing up now                                                                                |
|----------|--------------|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          |              |             | Static: SIM2 (as primary SIM) has been registered and dialed up successfully                                                                                     |
|          |              | Off         | No signal                                                                                                                                                        |
| Signal   | Signal 1/2/2 |             | Static/Off/Off: weak signals with 1-10 ASU (please check if the antenna is installed correctly, or move the antenna to a suitable location to get better signal) |
| Strength | Signal 1/2/3 | Green Light | Static/Static/Off: normal signals with 11-20 ASU (average signal strength)                                                                                       |
|          |              |             | Static/Static/Static: strong signals with 21-31 ASU (signal is good)                                                                                             |

## 2.5 Reset Button

Reset button is under the SIM slots.

| Function | Description                        |                                                          |
|----------|------------------------------------|----------------------------------------------------------|
| Function | SYSTEM LED                         | Action                                                   |
|          | Blinking                           | Press and hold the reset button for more than 5 seconds. |
| Reset    | Static Green →<br>Rapidly Blinking | Release the button and wait.                             |
|          | $Off \rightarrow Blinking$         | The router is now reset to factory defaults.             |

# 2.6 Ethernet Port Indicator

| Indicator               | Status   | Description       |
|-------------------------|----------|-------------------|
|                         | On       | Connected         |
| Link Indicator (Orange) | Blinking | Transmitting data |
|                         | Off      | Disconnected      |

# 3. Hardware Installation

### **Environmental Requirements**

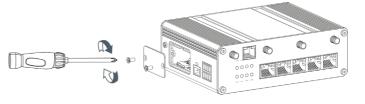
- Power Input: 9-48 VDC (48 VDC is needed for PoE output)
- Power Consumption: Typical 3.9W (Max 4.6 W)
- Operating Temperature: -40°C to 70°C (-40°F -158°F)
- Relative Humidity: 0% to 95% (non-condensing) at 25°C/77°F

## 3.1 SIM Card/Micro SD Card Installation

LT-4GPOEW4 do not support hot-plug. Please cut off the power before insert or take off cards.

- A. Unscrew the cover of the SIM card/Micro SD then insert the card then take it off.
- B. Put SIM card/Micro SD card into the slot and screw it up.

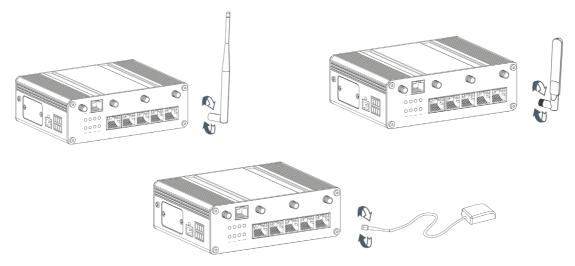




## 3.2 Antenna Installation

Rotate the antenna into the antenna connector accordingly.

The external antenna should be installed vertically always on a site with a good signal.



### **3.4 Router Installation**

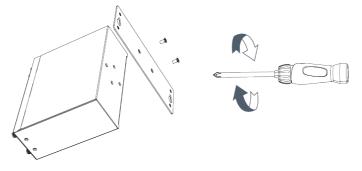
The router can be placed on a desktop or mounted to a wall or a DIN rail.

#### 3.4.1 Wall Mounting (Measured in mm)

Use 2 pcs of M3  $\times$  6 flat head Phillips screws to fix the wall mounting kit to the router, and then use 2 pcs of M3 drywall screws to mount the router associated with the wall mounting kit on the wall.



Recommended torque for mounting is 1.0 N·m, and the maximum allowed is 1.2 N·m.

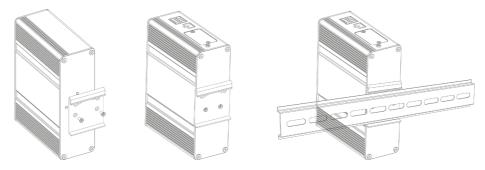


#### 3.4.2 DIN Rail Mounting (Measured in mm)

Use 2 pcs of M3 × 6 flat head Phillips screws to fix the mount clip to the router, and then hang the device to the DIN rail. The width of DIN rail is 3.5 cm.



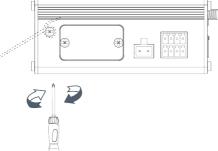
Recommended torque for mounting is 1.0 N·m, and the maximum allowed is 1.2 N·m.



#### **3.5 Protective Grounding Installation**

A. Remove the grounding nut.

B. Connect the grounding ring of the cabinet's grounding wire onto the grounding stud and screw up the grounding nut.





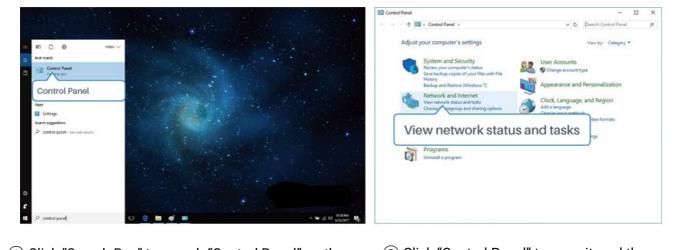
The router must be grounded when deployed. According to operating environment, the ground wire should be connected with grounding stud of router.

# 4. Log in the Web GUI of Router

# 4.1 PC Configuration

Please connect PC to any port among LAN1-LAN4 of LT-4GPOEW4 router. PC can obtain an IP address, or you can configure a static IP address manually. The following steps are based on Windows 10 operating system for your reference.

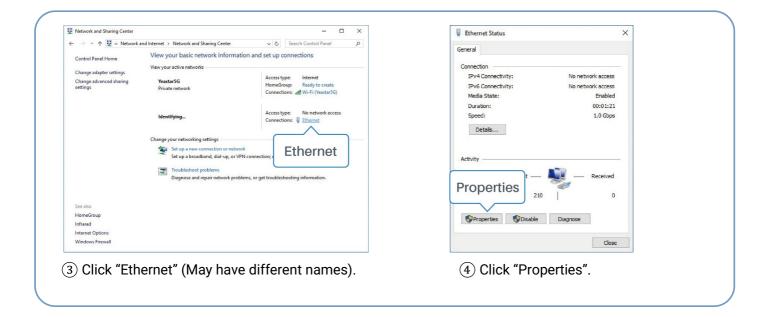
(**Note:** As remote access is disabled by default, you can't access to the router's Web GUI if you connect PC to WAN port of the router. But it will function properly if you enable it on Web GUI.)



(1) Click "Search Box" to search "Control Panel" on the Windows 10 taskbar.

(2) Click "Control Panel" to open it, and then click

"View network status and tasks".



| Ethernet Properties ×                                                                                 | Internet Protocol Version 4 (TCP/IPv4) Properties X                                                                                                                                   | Internet Protocol Version 4 (TCP/IPv4) Properties                                                                                           |
|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| letworking Sharing                                                                                    | General Alternate Configuration                                                                                                                                                       | General                                                                                                                                     |
| Connect using:<br>Intel(R) 82567LM Gigabit Network Connection                                         | You can get IP settings assigned automatically if your network supports<br>this capability. Otherwise, you need to ask your network administrator<br>for the appropriate IP settings. | You can get IP settings assigned<br>this capability. Otherwise, you no<br>for the appropriate IP settings. 192.168.1.20 ts<br>255.255.255.0 |
| Configure<br>This connection uses the following items:                                                | Obtain an IP address automatically     Ouse the following IP address:                                                                                                                 | Obtain an IP address autor 192.168.1.1                                                                                                      |
|                                                                                                       | IP address:       Subnet mask:       Default gateway:                                                                                                                                 | IP address:         192.168.1.20           Subnet mask:         255.255.0           Default gateway:         192.168.1.1                    |
| Adapter Multiplexor Protocol                                                                          | Obtain DNS server address automatically     Ouse the following DNS server addresses:                                                                                                  | <ul> <li>Obtain DNS server address automatically</li> <li>Wse the following DNS server addresses:</li> </ul>                                |
| Install Uninstall Properties Description Transmission Control Protocol/Internet Protocol. The default | Preferred DNS server:                                                                                                                                                                 | Preferred DNS server: 192 . 168 . 1 . 1 Alternate DNS server:                                                                               |
| wide area network protocol that provides communication<br>across diverse interconnected networks.     | Validate settings upon exit Advanced                                                                                                                                                  | □Validate settings upon exit 192.168.1.1<br>                                                                                                |
| OK Cancel                                                                                             | OK Cancel                                                                                                                                                                             | OK Cance                                                                                                                                    |

(5) Double Click "Internet Protocol Version 4 (TCP/IPv4)" to configure IP address and DNS server.

| 6 Method 1: click "Obtain an IP |
|---------------------------------|
| address automatically";         |

Method 2: click "Use the following IP address" to assign a static IP manually within the same subnet of the router.

(Note: Remember to click "OK" to finish configuration.)

## 4.2 Log in the Router

If this is the first time you configure the router, please use the default settings below:

IP Address: **192.168.1.1** Username: **admin** Password: **password** 

A. Start a Web browser on your PC (Chrome is recommended), type in the IP address, and press Enter on your keyboard.

English

B. Enter the username and password, click "Login".

| * | Usemanie |  |
|---|----------|--|
| 8 | Password |  |

If you enter the username or password incorrectly more than 5 times, the login page will be locked for 10 minutes.

C. When you log in with the default username and password, you will be asked to modify the password. It's suggested that you change the password for the sake of security. Click "Cancel" button if you want to modify it later.

|                   | Chang | ge Pa | ISSW | ord   |      |   | > |
|-------------------|-------|-------|------|-------|------|---|---|
| Old Password      |       |       |      |       | <br> | ] |   |
| New Password      |       |       |      |       |      | ] |   |
| Confirm New Passw | ord   |       |      |       |      |   |   |
|                   |       |       |      |       |      |   |   |
|                   |       |       |      |       |      |   |   |
|                   | Save  |       | Ca   | incel |      |   |   |

D. After you log in the Web GUI, you can view system information and perform configuration on the router.

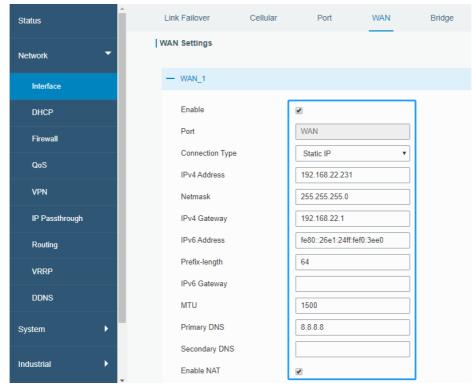
| Status      |   | Overview            | Cellular | Network        | VPN | Routing        | Host List   | GPS                          | Help                                                       |
|-------------|---|---------------------|----------|----------------|-----|----------------|-------------|------------------------------|------------------------------------------------------------|
|             |   | System Information  |          |                |     | System Statu   |             |                              | Model<br>Show the model name of router                     |
| letwork.    | • |                     | n        |                |     |                | 5           |                              | Serial Number                                              |
| rstem       |   | Model               |          |                |     | Local Time     |             | 2020-04-30 14:40:08 Thursday | Show the serial number of<br>router.                       |
| SACIU       |   | Serial Number       | 62       | 1892450159     |     | Uptime         |             | 00.03.41                     | Firmware Version                                           |
| dustrial    |   | Firmware Version    | 32       | 2.0.5          |     | CPU Load       |             | 9%                           | Show the current formware<br>version of router.            |
|             |   | Hardware Version    | V1       | .1             |     | RAM (Available | e/Capacity) | 39MB/128MB(30.47%)           | Hardware Version                                           |
| laintenance | • |                     |          |                |     | Flash (Availab | e/Capacity) | 91MB/128MB(71.09%)           | Show the current hardware<br>version of router.            |
|             |   | Cellular            |          |                |     | WAN 🔍 Ura      | in use      |                              | Local Time<br>Show the current local time of               |
|             |   | Status              | No       | SIM Card       |     | Status         |             | Online                       | system.                                                    |
|             |   | Current SIM         | SI       | 12             |     | IP             |             | 192 168 22 225               | Uptime<br>Show the information on how                      |
|             |   | IP                  | 0.0      | 0.0            |     | MAC            |             | 24.01.2410.31.94             | long the router has been running.                          |
|             |   | Connection Duration | 0 d      | lays, 00.00:00 |     | Connection Du  | ration      | 0 days, 00:02:34             | CPU Load                                                   |
|             |   | Data Usage Monthly  | 0.0      | MIB            |     |                |             |                              | Show the current CPU<br>utilization of the router.         |
|             |   | LAN                 |          |                |     |                |             |                              | RAM (Available/Capacity)                                   |
|             |   | 1.0.0               |          |                |     |                |             |                              | Show the RAM available and<br>the capacity RAM memory.     |
|             |   | ιp                  | 193      | 2.168.0.1      |     |                |             |                              | Flash (Available/Capacity)                                 |
|             |   | Connected Devices   | 0        |                |     |                |             |                              | Show the Flash available and<br>the capacity Flash memory. |
|             |   |                     |          |                |     |                |             | Manual Refresh     Refresh   | Current SIM                                                |
|             |   |                     |          |                |     |                |             |                              | Observation Dikk and accounties                            |

# 5. Network Configuration

This chapter explains how to connect LT-4GPOEW4 to network via WAN connection or cellular.

### **5.1 Ethernet WAN Configuration**

A. Go to "Network > Interface > WAN" to configure WAN parameters. Take static IP configuration as an example. DHCP client and PPPoE type are optional according to your requirements.



Click "Save & Apply" button to make the changes take effect.

B. Connect WAN port to another router or modem.

C. Log in LT-4GPOEW4 web GUI via WAN port IP address and go to "Status > Network" to check if status is "up".

| Status   |    | Overview | С      | ellular | Network        | WLAN          | VPN | Routing    | H       | lost List GPS       |
|----------|----|----------|--------|---------|----------------|---------------|-----|------------|---------|---------------------|
| Network  | Įv | VAN-IPv4 |        |         |                |               |     |            |         |                     |
| 0        |    | Port     | Status | Туре    | IP             | Netmask       | C   | Gateway    | DNS     | Connection Duration |
| System • | •  | WAN      | up     | Static  | 192.168.22.231 | 255.255.255.0 | 19  | 2.168.22.1 | 8.8.8.8 | 18h 54s             |

D. Go to "Network > Interface > Link Failover" to rise the WAN priority to 1.

| Status     | Link Failover | Cellular       |             | Port          | WAN        | Bridge   | WLAN           | Switch    | Loopbac |
|------------|---------------|----------------|-------------|---------------|------------|----------|----------------|-----------|---------|
| Network 👻  | Link Priority |                |             |               |            |          |                |           |         |
| Interface  | Priority      | Enable<br>Rule | Link in use | Interface     | Connection | Туре     | IP             | Operation |         |
| DHCP       | 1             | ۲              | •           | WAN           | Static I   | <b>b</b> | 192.168.22.231 |           | 6       |
| Firewall   | 2             |                | •           | Cellular-SIM1 | DHCP       |          |                |           | 6       |
| QoS<br>VPN | 3             |                | ٠           | Cellular-SIM2 | -          |          | -              |           | 6       |
| VPN        |               |                |             |               |            |          |                |           |         |

E. Open your preferred browser on PC, then type any available web address into address bar and see if it is able to visit Internet via LT-4GPOEW4 router.

### 5.2 Cellular Connection Configuration

Take inserting SIM card into SIM1 slot as an example; please refer to the following detailed operations. A. Click "Network > Interface > Cellular > Cellular Setting" to configure the cellular info, like APN and network type.

B. Click "Save" and "Apply" for configuration to take effect.

| Status         | Link Failover       | Cellular | Port      | WAN                              | Bridge | Switch           | Loopback |
|----------------|---------------------|----------|-----------|----------------------------------|--------|------------------|----------|
|                | Cellular Settings   |          |           |                                  |        |                  |          |
| Network 🔻      |                     |          | SIM1      |                                  |        | SIM2             |          |
| Interface      | APN                 |          |           |                                  |        |                  |          |
| DHCP           | Username            |          |           |                                  |        |                  |          |
|                | Password            |          |           |                                  |        |                  |          |
| Firewall       | PIN Code            |          |           |                                  |        |                  |          |
| QoS            | Access Number       |          |           |                                  |        |                  |          |
| VPN            | Authentication Type |          | Auto      |                                  | •      | Auto             | •        |
| IP Passthrough | Network Type        |          | Auto      |                                  | •      | Auto             | *        |
|                | PPP Preferred       |          |           |                                  |        |                  |          |
| Routing        | SMS Center          |          | +86138005 | 92500                            |        | +8613800592500   |          |
| VRRP           | Enable NAT          |          |           |                                  |        |                  |          |
| DDNS           | Roaming             |          |           |                                  |        |                  |          |
|                | Data Limit          |          | 0         |                                  | MB     | 0                | MB       |
| System         | Billing Day         |          | Day 1     | <ul> <li>of The Month</li> </ul> |        | Day 1 🔻 of The M | onth     |

If you select "Auto", the router will obtain ISP information from SIM card to set APN, Username, and Password automatically. This option will only be taken effect when the SIM card is issued from a well-known ISP.

C. Go to "Network > Interface > Link Failover" to enable SIM1 and rise link priority of SIM1.

| Status    | Link Failover | C              | Cellular    | Port          | WAN        | Bridge | Switch         | Loopback  |
|-----------|---------------|----------------|-------------|---------------|------------|--------|----------------|-----------|
| Network 👻 | Link Priority |                |             |               |            |        |                |           |
| Interface | Priority      | Enable<br>Rule | Link in use | Interface     | Connection | Туре   | IP             | Operation |
| DHCP      | 1             | ¥              | ٠           | Cellular-SIM1 |            |        | -              |           |
| Firewall  | 2             | ¥              | •           | Cellular-SIM2 | DHCP       |        | -              |           |
| QoS       | 3             | ¥              | •           | WAN           | Static IF  |        | 192.168.22.225 |           |
| VPN       |               |                |             |               |            |        |                |           |

D. Click do to configure ICMP ping detection information.

| Enable                | I.                  |   |
|-----------------------|---------------------|---|
| Primary Server (IPv4) | 8.8.8.8             |   |
| Secondary Server (IP) | /4) 114.114.114.114 |   |
| Interval              | 300                 | s |
| Retry Interval        | 5                   | s |
| Timeout               | 3                   | s |
| Max Ping Retries      | 3                   |   |
|                       |                     |   |

E. Click "Status > Cellular" to view the status of the cellular connection. If it shows "Connected", it means SIM1 has dialed up successfully.

On the other hand, you can check the status of SIM indicator. If it keeps on green light statically, it means SIM1 has dialed up successfully.

| Overview        | Cellular | Network                       | VPN | Routing             | Host List          | GPS                  |
|-----------------|----------|-------------------------------|-----|---------------------|--------------------|----------------------|
| Modem           |          |                               | 1   | letwork             |                    |                      |
| Status          | Ready    |                               | 5   | Status              | Connected          |                      |
| Model           |          |                               | 1   | P Address           | 10.2.25.74         |                      |
| Current SIM     | SIM1     |                               | ,   | Netmask             | 255.255.255        | 240                  |
| Signal Level    | 29asu    | (-55dBm)                      | (   | Gateway             | 10.2.25.73         |                      |
| Register Status | Regist   | ered (Home network)           | t.  | ONS                 | 211.136.17.1       | 07                   |
| IMEI            | 86158    | 5042050250                    | (   | Connection Duration | 0 days, 00:00      | 0:34                 |
| IMSI            |          | 5927703654<br>439101880723654 | 10  | ata Usage Monthly   |                    |                      |
| ISP             |          | MOBILE                        | 5   | SIM-1               | RX: 0.0 MiB<br>MiB | TX: 0.0 MIB ALL: 0.0 |
| Network Type    | FDD L    | TE                            | 5   | SIM-2               | RX: 0.0 MiB        | TX: 0.0 MiB ALL: 0.0 |
| PLMN ID         | 46000    |                               |     |                     | MiB                |                      |
| LAC             | 592f     |                               |     |                     |                    |                      |
| Cell ID         | 271f84   | 18                            |     |                     |                    |                      |

F. Open your preferred browser on PC, then type any available web address into address bar and see if it is able to visit Internet via LT-4GPOEW4 router.

# [END]