

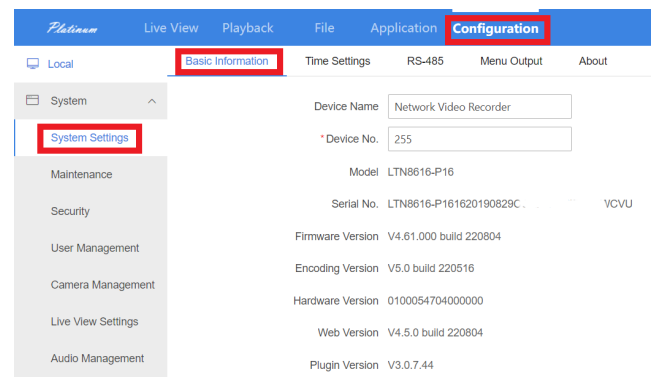
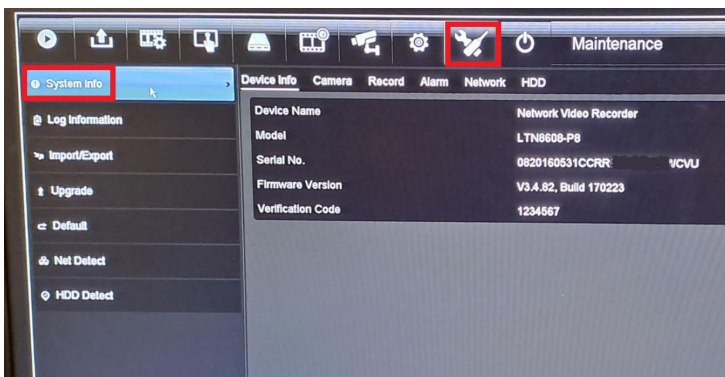
Warning: Upgrade at your own risk!

Send both photos below to your LTS Installer

1. Photo underneath of NVR / DVR Serial Number: **(Required)**



2. Photo of System info - in the Recorder Menu or via web browser **(either)**



NVR/DVR with Serial numbers after 2018 on the NVR/DVR box are **not** affected.
EG – SN: 84019 (2019) 84020 (2020) 84021 (2021) 84022 (2022)



NVR/DVR with 84018 (2018) and earlier may be affected even after firmware upgrade.
Recommended to stay on 2019 version or lower.